How to access Army Virtual Desktop

Webapp

Any Computer

1. Sign into https://client.wvd.azure.us/arm/webclient/index.html with your A365 email address (@army.mil)
2. Select your PIV certificate and enter the PIN. If you are taken to a password screen, select "Use a certificate or smart card" and then select your PIV and enter the PIN.
3. Select "Yes" or "No". Regardless of your response, you will be prompted every 18 hours.
4. After signing in, you will be able to see two workspaces. You should use the Army Desktop located geographically closest to your location for optimum performance.
   a. Army 365 AVD Workspace – Virginia
   b. Army 365 AVD Workspace - Arizona

5. Select the local resources you want to allow access to use.
6. Select "Yes" to allow the remote desktop connection (if prompted)
7. Click "Allow" (if prompted) to allow the browser to access local devices
8. Log in to your Army Desktop by double clicking the icon. You will be prompted to authenticate with your A365 credentials when launching the session.
9. Welcome to Army 365 AVD!

Desktop App

Windows Computers / Windows 10 & 11

1. Download and install Microsoft Remote Desktop client software from https://aka.ms/AVDWindows
2. Open Remote Desktop, ensuring to use this icon , not .

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3. You will be presented with two options, both work:
   a. Click Subscribe, enter your @army.mil email address and sign in.
      or
   b. Subscribe with URL, enter rdweb.wvd.azure.us
4. Double click on the workspace closest to your current physical location
   - Click Yes to allow Remote Desktop Connection
   - Click OK after reviewing DOD Warning Statement
5. Enter your work or military email address then click next.
   - Click Sign in with CAC/PIV, select your certificate, and enter pin.

Apple Computers / MacOS

1. Download and install the Microsoft Remote Desktop client software for MacOS from https://aka.ms/RDMacBeta
2. Once the application launches, click the "Workspaces" tab at the top and then the "Add Workspace" button
3. Type in "rdweb.wvd.azure.us" and click "Add"
4. Log in with your A365 email address (@army.mil)
5. Click "Sign in with CAC/PIV", select the correct certificate, and enter the PIN
6. After signing in, you will be able to see two workspaces. You should use the Army Desktop located geographically closest to your location for optimum performance
   a. Army 365 AVD Workspace – Virginia
   b. Army 365 AVD Workspace – Arizona
7. If you wish, you can configure the behavior of display settings (full screen, windowed, all displays or select displays) before launching the desktop. Click the "Army Desktop" icon click "Edit PC" under the "Connections" menu, and enable the checkbox for "Use custom settings"
   a. Make sure that Smart Cards, Microphone, and Cameras redirect is enabled in the Devices and Audio tab!
8. Log in to your Army Desktop by double clicking the icon. You will be prompted to authenticate with your A365 credentials when launching the session.
9. Welcome to Army 365 AVD!

Chromebook / ChromeOS Devices

1. Not Supported

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Other Devices

Options:

- iOS Devices / iPhone
- iPad
- Android Devices
- Linux Devices

Instructions

1. Please visit https://armyeitaas.sharepoint-mil.us/sites/AVD/SitePages/Setup-Support.aspx at your local Distance Learning Lab for up-to-date instructions.

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